

A unique event - for the first time in the UK, a chance to learn the innovative, world-class skills and techniques needed to lead the way forward

THE **Skilled** Facilitator

Workshop with Roger Schwarz

An event of major significance for business leaders and managers in these challenging times



Roger Schwarz, world-renowned expert on facilitation and author of international best seller 'The Skilled Facilitator' is coming to London to run Europe's first ever Skilled Facilitator Workshop.

Workshop dates

Monday 7 December, 2009

One-Day Introduction to the Skilled Facilitator Approach

(Pre-requisite for the 8-11 December Intensive Workshop)

and

Tuesday 8-Friday 11 December, 2009

Four-Day Skilled Facilitator Intensive Workshop

"No one has done a better job than Roger Schwarz of synthesizing the major theoretical underpinnings [of Facilitation] and translating them into clear, usable guidelines for practitioners."

Peter M. Senge,
author, *The Fifth Discipline on The Skilled Facilitator*

Register early!

PLACES ARE STRICTLY LIMITED ON BOTH WORKSHOPS

See inside for: ✪ What you'll learn ✪ The business-transforming outcomes ✪ Relevance in the current economic climate ✪ Online registration details and deadlines ✪ 'Early bird' discounts



A unique and timely event for those who desire the innovative skills and techniques needed to lead the way forward

What you'll learn - and why it matters

As organisations look to create greater efficiencies, increase the potential of their workforce and find ways of regenerating growth in difficult times, Roger Schwarz presents his acclaimed and proven approach - an approach that radically increases group and organisational effectiveness.

Whether you are a board director, senior manager, team leader, facilitator, consultant, coach or mediator, this course is for you.

Using real work situations, you will learn how to:

- ★ Reduce **unnecessary conflict**
- ★ Build **credibility and trust** by addressing difficult issues with your entire group
- ★ Identify functional and **dysfunctional behaviour** faster and more accurately
- ★ Intervene in **difficult situations** without creating defensiveness
- ★ Help group members increase **accountability and commitment** to each other
- ★ Help groups become **less dependent** on you over time.

You will also learn how to create these positive outcomes:

- ★ Decisions that get **better results**
- ★ Decisions that people **actively support**
- ★ Decisions that **save time**
- ★ **Better relationships** - at work and in your personal life
- ★ More personal **satisfaction and less stress** - for you and your clients
- ★ Learning that allows you and others to **adapt where others cannot.**



Workshop dates and details

1-DAY INTRODUCTION TO THE SKILLED FACILITATOR APPROACH

Monday 7 December, 2009

(Pre-requisite for the 4-day Skilled Facilitator Intensive Workshop)

Join Roger Schwarz in this highly interactive workshop, using real life examples, and **learn the key principles and techniques** of the Skilled Facilitator approach - **a values-based, systems approach** for creating highly effective groups and organisations.

Note: This 7 December session is a pre-requisite for the 4-day Skilled Facilitator Workshop (8-11 December, 2009) and is included in the price for those who sign up for the 4-day Workshop.

Location for both the introductory day and 4-day intensive workshop:

Prospero House,
241 Borough High Street,
London, SE1 1GA



4-DAY SKILLED FACILITATOR INTENSIVE WORKSHOP

8-11 December, 2009

Go beyond theory into intensive, personalised practice in this focused, in-depth session. Roger Schwarz and three of his colleagues will work with you on your most challenging and complex real work situations. Through this process, you will receive some of the most incisive and valuable feedback you have ever received in your professional career, and you can make sustainable changes that will dramatically increase your effectiveness and the quality of your working relationships.

You can expect a variety of teaching and learning approaches. To maximise the value of our time together, we ask you to prepare for the workshop by completing advance reading and writing assignments.

Practitioners with decades of world-class experience routinely cite this workshop as one of the most valuable in their career. We hope you will join us.

How to register (including 'early bird' discounts)

Simply book online now at www.resolvegb.com

1-DAY INTRODUCTION TO THE SKILLED FACILITATOR APPROACH

7 December 2009

Limited space - register early!

Pay on or before 18 September 2009 to receive 'early bird' discount:

£330 plus VAT

Pay after 18 September 2009:

£390 plus VAT

4-DAY SKILLED FACILITATOR INTENSIVE WORKSHOP

8-11 December 2009

(price includes attendance at 7 December session)

Only 24 spaces available!

Pay on or before 18 September 2009 to receive 'early bird' discount:

£2,600 plus VAT

Pay after 18 September 2009:

£2,990 plus VAT

Registration Deadline: 1 December, 2009

Please see www.resolvegb.com for further details and Cancellation policy.

A rare opportunity you will not want to miss

In this rare opportunity you will get the chance to spend five days with Roger and his colleagues learning the ground-breaking principles, skills and techniques of the Skilled Facilitator Approach as they work with you on your most complex and challenging work situations.



Fee includes:

Continental breakfast each day, two-course buffet lunch each day and refreshments, teas and coffees available throughout each day.

Comprehensive Participant Manual, Ground Rules for Effective Groups Article and Pocket Card.

In addition, participants in the 4-day workshop will receive a copy of *The Skilled Facilitator: A Comprehensive Resource for Consultants, Facilitators, Managers, Trainers and Coaches* by Roger Schwarz, as well as dinner on Thursday 10 December with Roger and his colleagues.

Who should attend?

- ★ Business Leaders
- ★ Team Leaders
- ★ Department Heads
- ★ Facilitators
- ★ Consultants
- ★ Mediators
- ★ Coaches
- ★ Trainers



All will benefit in ways they never imagined possible, as they learn practical techniques that really do make a difference to the way we facilitate, and the way business operates as a consequence.

"I recommend [the Skilled Facilitator] with enthusiasm to professionals in all fields, to consultants, graduate students, and thoughtful managers. Schwarz has done an excellent job of integrating social science theories with valuable advice."

Chris Argyris

**James Bryant Conant
Professor, emeritus,
Harvard University,
and author of Knowledge
for Action**



Workshop Leader: Roger Schwarz



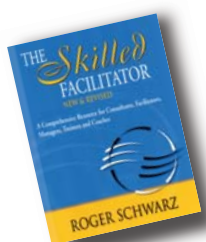
Roger Schwarz is an organizational psychologist and president of Roger Schwarz & Associates (www.schwarzassociates.com), a consulting firm that helps people get better business results and build stronger relationships, often in ways they didn't think possible. He teaches, consults, and writes about facilitation, leadership, managing change and conflict, and developing effective work groups.

For more than 25 years, Schwarz has served as facilitator and consultant to Fortune 500 corporations; federal, state, and local government agencies; and non-profit organizations.

Distinguished consultants, executives, and academics have called his book *The Skilled Facilitator: A Comprehensive Resource for Consultants, Facilitators, Managers, Trainers and Coaches* (Jossey-Bass, 2002) a standard reference on facilitation.

He is also lead author of *The Skilled Facilitator Fieldbook: Tips, Tools, and Tested Methods, for Consultants, Facilitators, Managers, Trainers and Coaches* (Jossey-Bass, 2005).

Formerly an associate professor of public management at the University of North Carolina at Chapel Hill, Schwarz left his tenured position in 1996 to found Roger Schwarz & Associates. He earned his Master of Arts degree and Ph.D. in organizational psychology at the University of Michigan and his master of education degree at Harvard University.



“The Skilled Facilitator has many good tips and practical suggestions to help everybody be a better facilitator, which is the task for all of us.”

Peter Block,
Author, Flawless Consulting and Stewardship

“This programme is by a country mile the most robust and practical methodology for improving communication I have come across and has such a wide application in business.

This is a must for senior managers, facilitators, coaches, consultants and mediators.”

Aled Davies
Managing Director
Resolve (GB) Ltd.

Resolve (GB) Ltd. is proud to host Roger and his colleagues for this first-ever workshop in the UK and Europe. After travelling to the US to attend Roger's programme in 2008, MD Aled Davies was determined to bring Roger to the UK.

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